

# Changes to Household Waste Collections



**£1,000,000**



# Changes to Household Waste Collections

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# Changes to Household Waste Collections

## Key Dates

- Budget consultation / decision – January / February
- Consultation with Staff – April / May
- Citivision – First communication - June
- Leaflet to all households - July
- Caddies / Calendars - August
- Tuesday September 12<sup>th</sup> – New Service Commences



# Changes to Household Waste Collections

## Communication

The leaflet features a green background with images of recycling bins. It includes the following text:

**We're changing the way we collect your bins...**

From mid-September we will be changing the way we collect your bins. We will empty your green, brown and blue bins, and your blue and brown bins will be emptied by the way.

**Food waste is coming...**

Change in collection dates of your bins from the September you will be able to recycle food waste.

Our new bins will be for you to:

- Recycle
- Collect
- Use responsibly

You will receive more information through the door.

**Recycling Club**

Join Coventry's Recycling Club the day after tomorrow. For more information visit our website or call us on 02476 812345. Sign up today!

[www.coventry.gov.uk/recyclingclub](http://www.coventry.gov.uk/recyclingclub)

First communication with residents - Citivision

- Weekly collections to end
- Food waste recycling to be introduced
- Garden Waste Collections to be extended across the whole year





# Changes to Household Waste Collections

## Communication

Leaflet currently being distributed to all participating households

- More information on service
- Details of how to get more information



# Changes to Household Waste Collections

## Communication

### Frequently asked questions

1. What is your new bin service?
  - From the first week of September, you will have a green-lidded bin for your recycling and a blue and brown-lidded bin for your other household waste.
2. How long is the bin service?
  - Your new bin service will be in place from the first week of September until the end of the year.
3. How do I get my bin?
  - Your bin will be delivered to your home by the first week of September. You will need to be home to receive it. If you are not home, you will need to arrange for someone to receive it for you.
4. How do I dispose of my bin?
  - Your bin will be collected by the council. You do not need to take it to a recycling centre.
5. How do I dispose of my other household waste?
  - Your other household waste will be collected by the council. You do not need to take it to a recycling centre.

**Recycling Club**

Members of Coventry Recycling Club will get an extra 10% off a pack of 10 bins

You can order additional compostable bins from [www.coventry.gov.uk/binchanges](http://www.coventry.gov.uk/binchanges)

All you can buy extra bins from supermarkets

Please ensure any bins are compatible

Bin has extra bin to find out more [www.coventry.gov.uk/recyclingclub](http://www.coventry.gov.uk/recyclingclub)



### Do you want to know more about the changes to waste collections?

You can now and talk to the Recycling Sites about the changes. Starting September you can find us in the city centre:

Every **MONDAY** Central Library 10am - 4.45pm  
 Every **FRIDAY** Market 10am - 12.00pm  
 Every **FRIDAY** Broadgate 12pm - 4.30pm

Across the city:

**Thursday 1 September**  
 10am to 4.45pm  
 All Coventry Community Centres

**Thursday 14 September**  
 10am to 4.45pm  
 All Coventry Community Centres

**Thursday 21 September**  
 10am to 4.45pm  
 All Coventry Community Centres

**Thursday 28 September**  
 10am to 4.45pm  
 All Coventry Community Centres

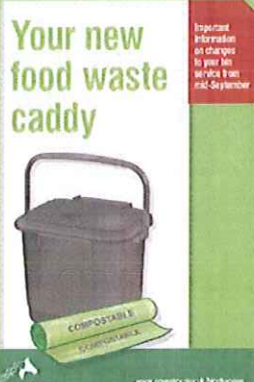
**Friday 5 October**  
 10am to 4.45pm  
 All Coventry Community Centres

**Friday 12 October**  
 10am to 4.45pm  
 All Coventry Community Centres

**Friday 19 October**  
 10am to 4.45pm  
 All Coventry Community Centres

**Friday 26 October**  
 10am to 4.45pm  
 All Coventry Community Centres

**Friday 2 November**  
 10am to 4.45pm  
 All Coventry Community Centres



## Mid August

- Free Food Waste Caddy
- Free Compostable Liners
- Guidance on food waste





## Changes to Household Waste Collections

### Communication

Drop in sessions across the City

Every Monday – Central Library 3pm – 6.45pm

Every Friday – Coventry Market 9am – 12pm

Every Friday – Broadgate 2pm – 4.30pm

### Across the city

Tuesday 8 August  
12noon to 2pm  
Stoke's Health  
Community Centre  
Barnesgrove Close

Wednesday 9 August  
12noon to 2pm  
Hillbrows  
Community Centre  
John Atkin Drive

Thursday 10 August  
11am to 3pm  
Bell Green Library  
May Square

Tuesday 15 August  
12noon to 2pm  
Daimler Green Community  
Recreation Centre  
Highly Dale

Thursday 17 August  
12noon to 2pm  
St Peter's Centre  
Queen Street

Monday 22 August  
5pm to 8.30pm  
John White  
Community Centre  
Grange Avenue

Wednesday 23 August  
6pm to 8.30pm  
Chrysalis  
Community Centre  
Peters Road

Thursday 7 September  
6pm to 8.30pm  
Bell Green Community Centre  
The Church Road

Tuesday 12 September  
12noon to 2pm  
Cusby Community Centre  
Pine Street, Wick  
3.30pm to 6.30pm  
Grangehorst Primary School  
Ardour Road

Wednesday 13 September  
3.30pm to 6.30pm  
Edwin Primary School  
Meredith Avenue

Thursday 14 September  
4pm to 8.30pm  
John Galson Primary School  
General Street

Tuesday 19 September  
3.30pm to 6.30pm  
Aldermore Farm Primary  
Acorn Street

Thursday 21 September  
3.30pm to 6.30pm  
Southfields School  
East Street



## Changes to Household Waste Collections

### Communication

#### Social Media



### Challenges

- Students
- Low participating areas
  - Recycling
  - Garden Waste
- Contamination





# Changes to Household Waste Collections

Communication

New Collection Calendars

Your NEW bin collection day is **FRIDAY**



**OUT BY TAM PLEASE**

new calendar for start date is

There's lots more helpful information on our website – just visit [www.coventry.gov.uk/binchanges](http://www.coventry.gov.uk/binchanges)

| SEPTEMBER 2017    | OCTOBER 2017      | NOVEMBER 2017     | DECEMBER 2017     |
|-------------------|-------------------|-------------------|-------------------|
| M T W T F S       | M T W T F S       | M T W T F S       | M T W T F S       |
| 1 2 3 4 5 6       | 1 2 3 4 5 6       | 1 2 3 4 5 6       | 1 2 3 4 5 6       |
| 7 8 9 10 11 12    | 7 8 9 10 11 12    | 7 8 9 10 11 12    | 7 8 9 10 11 12    |
| 13 14 15 16 17 18 | 13 14 15 16 17 18 | 13 14 15 16 17 18 | 13 14 15 16 17 18 |
| 19 20 21 22 23 24 | 19 20 21 22 23 24 | 19 20 21 22 23 24 | 19 20 21 22 23 24 |
| 25 26 27 28 29 30 | 25 26 27 28 29 30 | 25 26 27 28 29 30 | 25 26 27 28 29 30 |

| JANUARY 2018         | FEBRUARY 2018     | MARCH 2018           | APRIL 2018        |
|----------------------|-------------------|----------------------|-------------------|
| M T W T F S          | M T W T F S       | M T W T F S          | M T W T F S       |
| 1 2 3 4 5 6          | 1 2 3 4 5 6       | 1 2 3 4 5 6          | 1 2 3 4 5 6       |
| 7 8 9 10 11 12       | 7 8 9 10 11 12    | 7 8 9 10 11 12       | 7 8 9 10 11 12    |
| 13 14 15 16 17 18    | 13 14 15 16 17 18 | 13 14 15 16 17 18    | 13 14 15 16 17 18 |
| 19 20 21 22 23 24    | 19 20 21 22 23 24 | 19 20 21 22 23 24    | 19 20 21 22 23 24 |
| 25 26 27 28 29 30 31 | 25 26 27 28 29 30 | 25 26 27 28 29 30 31 | 25 26 27 28 29 30 |

| MAY 2018             | JUNE 2018         | JULY 2018            | AUGUST 2018          |
|----------------------|-------------------|----------------------|----------------------|
| M T W T F S          | M T W T F S       | M T W T F S          | M T W T F S          |
| 1 2 3 4 5 6          | 1 2 3 4 5 6       | 1 2 3 4 5 6          | 1 2 3 4 5 6          |
| 7 8 9 10 11 12       | 7 8 9 10 11 12    | 7 8 9 10 11 12       | 7 8 9 10 11 12       |
| 13 14 15 16 17 18    | 13 14 15 16 17 18 | 13 14 15 16 17 18    | 13 14 15 16 17 18    |
| 19 20 21 22 23 24    | 19 20 21 22 23 24 | 19 20 21 22 23 24    | 19 20 21 22 23 24    |
| 25 26 27 28 29 30 31 | 25 26 27 28 29 30 | 25 26 27 28 29 30 31 | 25 26 27 28 29 30 31 |

Green shaded bin Blue shaded bin Green shaded bin

# Changes to Household Waste Collections

Food Waste

All food waste – cooked or uncooked



- Plate scrapings
- Meat and bones
- All dairy
- Vegetables and peelings
- Fish and bones
- Bread, cakes & pastries
- Tea, coffee grounds





## Changes to Household Waste Collections

### Exceptions

#### Flats / Communal Bins

- Continue to have weekly collections
- Future considerations



## Changes to Household Waste Collections

### Operational Workforce Changes

#### Consultation with workforce – April / May

- Reduction in rounds / operatives – Vacancies ER/VR
- Task and Finish
- Christmas Working Arrangements



## Changes to Household Waste Collections

### Implementation

- New technology
- Contact Centre
- Monitoring



## Changes to Household Waste Collections

Thank You

Any Questions?



